

JEWISH BLIND & DISABLED IMPACT REPORT 2023

Our impact report provides a snapshot of our work and the impact Jewish Blind & Disabled has made on people's lives in the past year.

Demand for both our housing and community-based support services continues to be at an all-time high. Over the past year our housing waiting list has fluctuated between 90-100+ households. We allocate our housing based on need. We are managing to house urgent referrals - for example someone who is leaving a rehabilitation hospital following an amputation who is unable to return to their first-floor apartment - within a few months, if not less.

People on our waiting list often have nowhere else to turn. They just have to wait and while they do, we do what we can to support them to stay safe in their current property through our community based occupational therapy service and connect them to each other through our recently launched support groups, but for many this can only touch the surface. We can neither address all the barriers in their current home, nor can we provide them with the peace of mind that goes hand in hand with our 24/7 House Managers in our buildings or the supportive micro-Jewish communities that our tenants appreciate and hugely benefit from. Our aspiration, over the next 5-10 years, is to ensure we develop to meet current and future housing & support needs of Jewish people living in London & surrounding areas with physical disability and / or vision impairment.

80% of our tenants are in receipt of benefits. We know that members of our community with limited or no financial means have little or no choice when it comes to their housing, and we are committed to ensure we can support everyone who needs us regardless of their financial situation.

These are challenging times. The need for culturally sensitive services feels more important than ever before.

Our doors are open; should you wish to find out more please do get in touch. We wouldn't be here today if it wasn't for our committed donors and volunteers.

Thank you.

Marc Gordon,
Chairman



'If I didn't move here life would be very difficult. Living in my Jewish Blind & Disabled flat has definitely changed my life and made me feel good about myself as well. It's very important to me that I can be as independent as possible.'
Miriam, JBD tenant

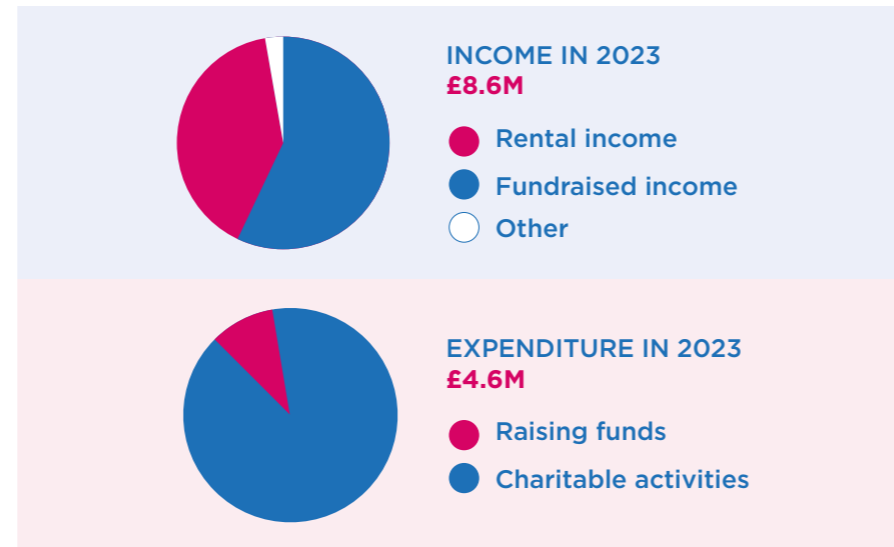
INCOME AND EXPENDITURE

All of our tenants pay rent. 80% of our tenants are in receipt of housing benefit, which will only cover 50% of the cost of our 24/7 House Managers support service. The rest of our tenants are self-funders who pay an affordable market rent level and the full cost of the 24/7 house management service provided by Jewish Blind & Disabled.

Thanks to the generosity of the community, we own the majority of our developments, which allows us to keep rents affordable.

We receive no government funding, so the community's support also enables us to offer a wide range of services including our Independent Living Advisory Service, our shopping minibus and our tenancy support team who support tenants with benefits claims, access to health & social care, volunteering & employment and other matters that support them to live independently.

Our fundraised income for the year reflects increased fundraising due to our current capital project.



Most of the surplus funds from 2023 have been ring fenced for the building of Ephraim Court. There is currently £7.4m in the fund, the charity needs £8.4m to complete this project. A loan has been secured to ensure we can complete the works; however, our fundraising efforts will continue until we have secured all funding required for the project.

Our 2023 Annual Report & consolidated financial statements provides more detail about our work and our finances and can be found on our website - www.jbd.org or by calling us on 020 8371 6611.

IMPACT REPORT 2023



LIVING AT JBD



360

tenants live in one of our 7 JBD developments

where we provide them with an accessible home and peace of mind with 24/7 onsite support.



250k+

individual phone calls were made by House Managers to tenants.

Our twice daily checks provide tenants and their families with peace of mind.



26

is the age of our youngest tenant, our oldest is 99.



100+

households on our housing waiting list.

At its peak in 2023, it didn't drop below 90 households in 2023.

ADVICE AND SUPPORT



110

people living in their own home in the wider community were given advice and support,

to enable them to remain safely in their own home, through our Independent Living Advisory Service.



800%

increase in the average length of time a client engages with our Independent Living Advisory service.

This is due to the complexity of the cases, the challenges of working with local authorities and the levels of ongoing advice and support required.



12

days is the average time from an application for our Independent Living Advisory Service service to an occupational therapy visit.

The wait for a local authority service is over a year.



133

tenants were provided with advice and support to ensure they had access to the benefits and care they are entitled to

which in turn enables them to live independently and safely in a JBD property.

JBD AND THE COMMUNITY



1560

pupils engaged with Jewish Blind & Disabled's schools programme

delivered by our tenants to raise awareness of disability from a young age.



728

shabbat candles lit across our developments and celebrations

for every festival of the year in our unique JBD supportive Jewish communities.



350

shopping minibus trips were made to local supermarkets and kosher shops

supporting tenants who struggle with public transport to do their own shopping, retaining their independence, and in turn enabling them to cook for themselves.



52

volunteers supported JBD in 2023 undertaking a wide range of roles

including befriending, mini bus driving, leading activities & events and office support.